

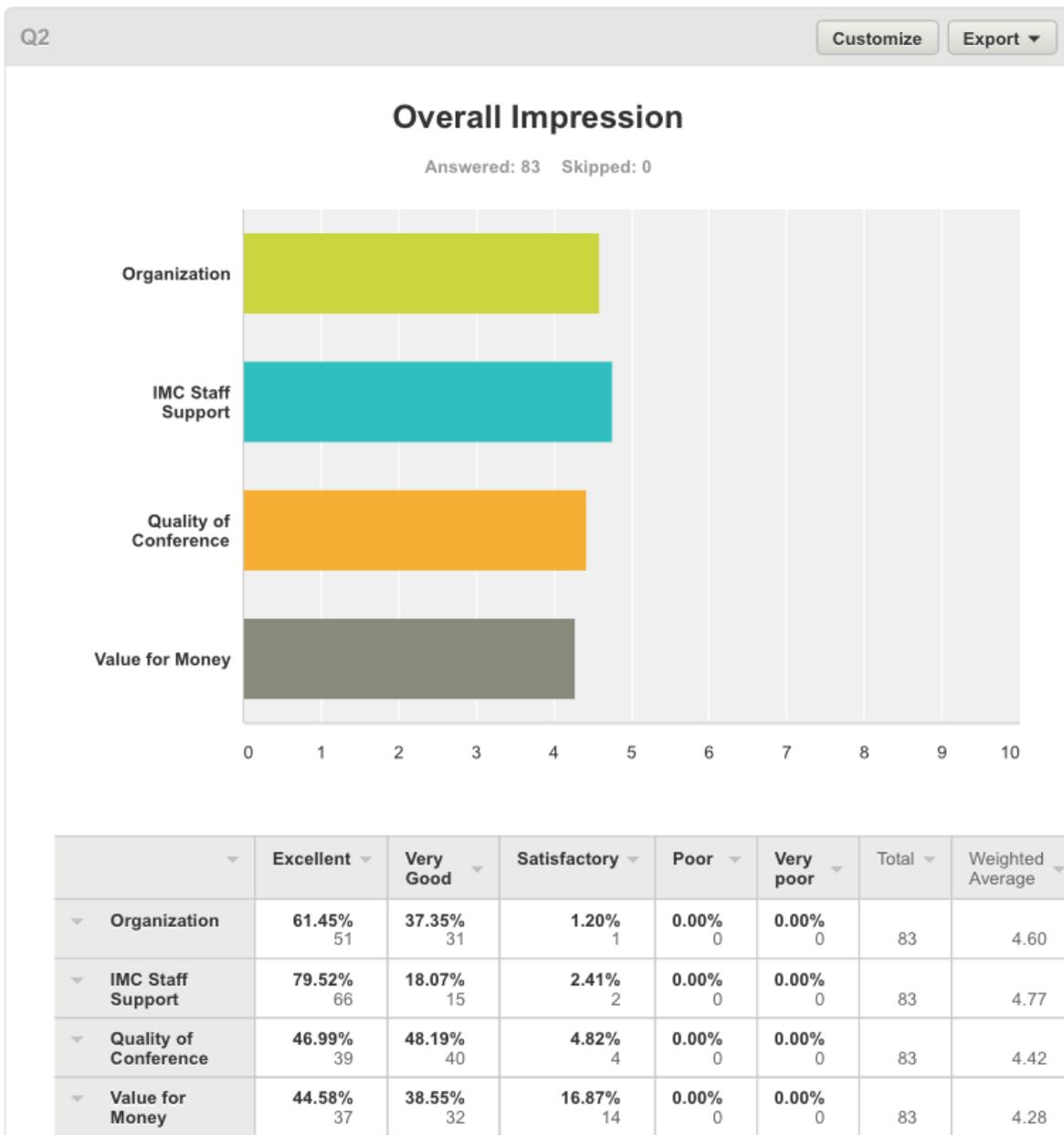
IMC2016 Post-Conference Survey Results

Q1 Export ▾

Your Details

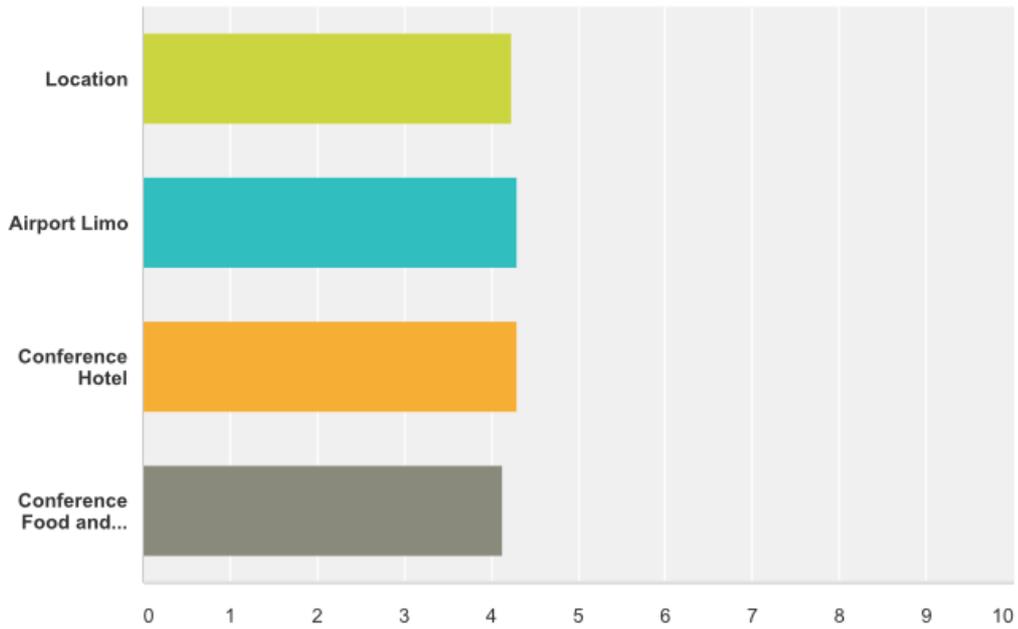
Answered: 81 Skipped: 2

Answer Choices	Responses	Responses
Name	Responses	100.00% 81
Company	Responses	100.00% 81
Email	Responses	98.77% 80



Venue

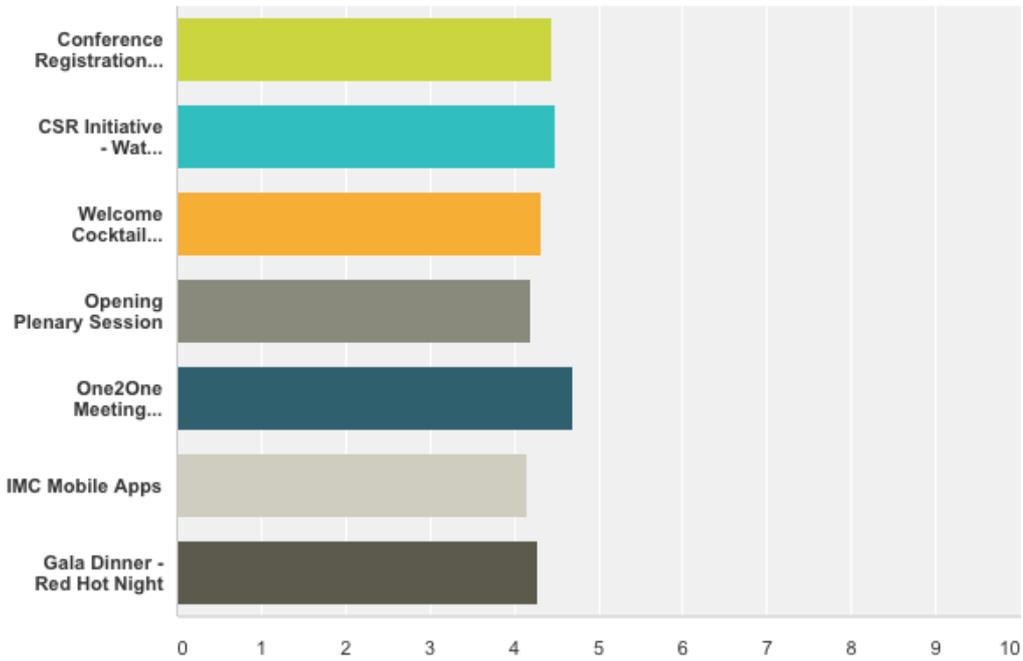
Answered: 83 Skipped: 0



	Excellent ▾	Very Good ▾	Satisfactory ▾	Poor ▾	Very poor ▾	Total ▾	Weighted Average ▾
▾ Location	39.76% 33	48.19% 40	7.23% 6	4.82% 4	0.00% 0	83	4.23
▾ Airport Limo	49.40% 41	32.53% 27	16.87% 14	1.20% 1	0.00% 0	83	4.30
▾ Conference Hotel	43.37% 36	45.78% 38	8.43% 7	2.41% 2	0.00% 0	83	4.30
▾ Conference Food and Beverage	36.14% 30	44.58% 37	15.66% 13	3.61% 3	0.00% 0	83	4.13

Event

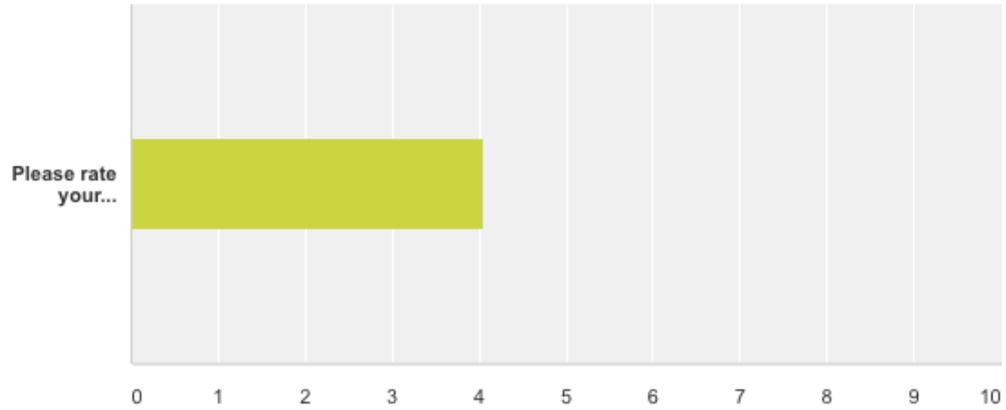
Answered: 83 Skipped: 0



	Excellent	Very Good	Satisfactory	Poor	Very poor	Total	Weighted Average
Conference Registration Process	55.42% 46	34.94% 29	8.43% 7	1.20% 1	0.00% 0	83	4.45
CSR Initiative - Wat Suwankhreekhet School	57.83% 48	34.94% 29	6.02% 5	1.20% 1	0.00% 0	83	4.49
Welcome Cocktail Reception	42.17% 35	48.19% 40	9.64% 8	0.00% 0	0.00% 0	83	4.33
Opening Plenary Session	38.55% 32	44.58% 37	15.66% 13	1.20% 1	0.00% 0	83	4.20
One2One Meeting Scheduler	74.70% 62	20.48% 17	3.61% 3	1.20% 1	0.00% 0	83	4.69
IMC Mobile Apps	43.37% 36	34.94% 29	16.87% 14	3.61% 3	1.20% 1	83	4.16
Gala Dinner - Red Hot Night	44.58% 37	39.76% 33	13.25% 11	2.41% 2	0.00% 0	83	4.27

Networking

Answered: 83 Skipped: 0



	Excellent ▾	Very Good ▾	Satisfactory ▾	Poor ▾	Don't Know ▾	Total ▾	Weighted Average ▾
▾ Please rate your expectations of generating new business from your attendance at IMC 2016	32.53% 27	46.99% 39	16.87% 14	1.20% 1	2.41% 2	83	4.06

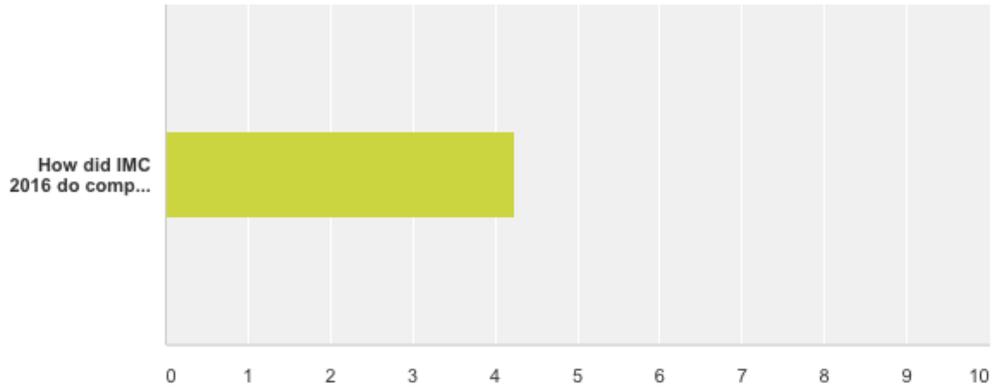
Q6

Customize

Export ▾

Compare

Answered: 83 Skipped: 0



	So Much Better	Better	About the Same	Worse	So Much Worse	Total	Weighted Average
How did IMC 2016 do compare to other industry conferences you have attended?	38.55% 32	48.19% 40	10.84% 9	2.41% 2	0.00% 0	83	4.23

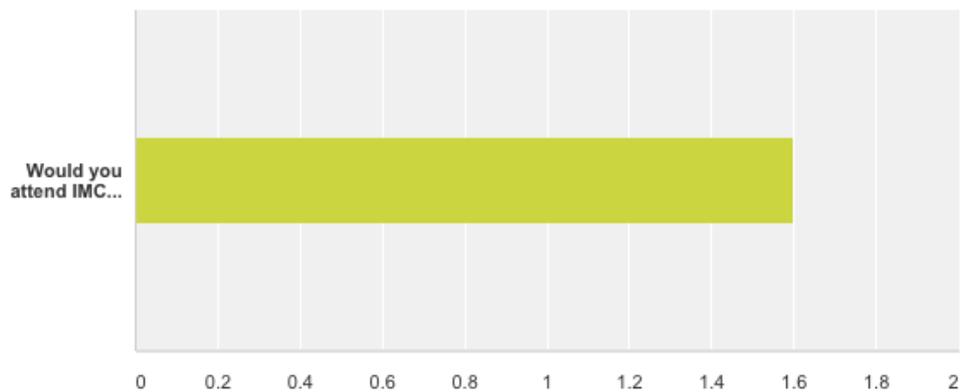
Q7

Customize

Export ▾

Future

Answered: 83 Skipped: 0



	Yes	No	Not Sure	Total	Weighted Average
Would you attend IMC 2017?	79.52% 66	1.20% 1	19.28% 16	83	1.60

Q8

Export ▾

**As part of our continuous improvement,
please share what new initiatives you'd like
to see in IMC2017.**

Answered: 46 Skipped: 37

I would be intrigued to know how companies qualified for the different awards, was it measured all on peer nomination ,tonnage or other criteria

3/24/2016 7:11 AM

We need to help with this too, however it would be good to see more participants from the DSP sphere. And maybe a city tour of KL? Also please bring back the EuRA guys!

3/22/2016 12:05 PM

A session for DSPs explaining the basics of household goods shipping would be beneficial. DSPs are often expected to understand this, even though they are not involved.

3/22/2016 9:44 AM

How good the local airport is in processing visitors.

3/21/2016 9:40 PM

Bring in more professionals, who can contribute to IMC members instead of depending business only among the current members

3/21/2016 8:15 PM

The one to one sessions were an excellent way of networking but there could have also have been more sessions on core subjects and overall industry topics throughout the event to enhance overall knowledge. With a wide mix of people attending, there is the possibility of widening overall topics to make this interesting to all

3/21/2016 6:20 PM

Ladies night for all the female delegates :)

3/21/2016 4:28 PM

Some sessions from industry leaders on trends in the industry. Ability to register as a corporate immigration provider - DSP is not really accurate.

3/21/2016 1:57 PM

A golf day was thrown about at time during the conference, I think this would be a great idea going forward, alternatively another kind of event where everyone could be involved as obviously golf isn't for everyone.

3/21/2016 1:00 PM

Meeting tool could have a free comment feature if you cancel a meeting.

3/21/2016 9:46 AM

Maybe a close dinner to say good bye to all... should be nice... after the middle day a free afternoon and close dinner at night...

3/21/2016 12:24 AM

Another CSR would be lovely

3/19/2016 1:28 AM

1. Please include Muslim Food

3/18/2016 4:46 PM

maybe something fun planned with groups, i.e. jet ski tour , snorkeling tours or something fun during the day

3/18/2016 4:41 PM

The interval time between two meeting is too tight sometimes, we even have no time go to wash room.

3/15/2016 9:35 AM

creating an environment to network is important and not exclusive group meetings

3/14/2016 9:41 PM

Further CSR, Additional Training Options

3/14/2016 6:34 PM

Better wi-fi connection (unfortunately had none), registration to be open during some activities (wasn't able to register and get the name tag before and after the CSR initiative), meeting scheduler to be released earlier with notice of when it will be released (launched)

3/14/2016 4:03 PM

Just monitor the # of attendees and companies. to maintain the charm that the IMC currently enjoys

3/14/2016 3:32 PM

We could do with the 20-min one2one meetings; and thus get to know more delegates instead!

3/14/2016 2:14 PM

Directory of all attendees - For IMC 2018, lets make it in Manila! ;)

3/14/2016 11:55 AM

Easy to make an appointment, however, sometimes easy to cancel an appointment in short notice so that I am a little stress

3/14/2016 11:24 AM

Wi-Fi that works continuously

3/14/2016 10:48 AM

More people from Fidi Mover

3/14/2016 8:51 AM

More DSP delegates joining and also product/service vendors

3/14/2016 2:50 AM

That each of us start supporting one & another mutually wherever possible

3/13/2016 2:57 PM

If you can prepare a booklet with delegate's details and photograph as a takeaway , it would be easy to remember the faces. To have a dance floor in any of the parties. (Opening or Gala dinner)

3/13/2016 12:00 AM

I would have a golf tournament the day before or the morning of the opening dinner. I would also avoid location far from city centres. KL is fine but make it very central not far from down town

3/12/2016 4:56 PM

to maintain the Corporate Social Responsibility 'CSR' event as part of the IMC2017

3/12/2016 8:53 AM

Some tour of the host city

3/11/2016 11:52 PM

going to the port and other industry place and for Gala Dinner better set in one big place we can see all the member when dinner

3/11/2016 11:36 PM

From a selfish point of view a golf day would be good. Great for networking. Face2Face meeting records like they had at the CLN/ILN following week were really a good idea. Simple but effective.

3/11/2016 11:22 PM

more slots to do one to one meeting

3/11/2016 8:49 PM

Attendees list to be released earlier, One2One meetings app to open at least 20 days prior to conference

3/11/2016 4:30 PM

Same kind of venue

3/11/2016 2:30 PM

Start one to one meetings half an hour to an hour later on days when there's a party.

3/11/2016 1:51 PM

Recognition of the "pioneer" attendees who keep coming back.

3/11/2016 1:04 PM

The last half day - extended to a full day would be nice so as to have more one 2 one meeting opportunities

3/11/2016 8:49 AM

Outside activities post work, all together to strengthen friendship and personal relations. On the Scheduler, before booking the time/slot, request for an approval. otherwise the slots are taken so fast and I cannot select the people I would like to talk to as their schedule gets full in one day.

3/10/2016 11:58 PM

More training sessions

3/10/2016 11:30 PM

better to introduce first attendee to IMC members on opening reception.

3/10/2016 7:54 PM

Q9 Export ▾

Comments and/or Testimonials - May be used in IMC World's marketing activities

Answered: 41 Skipped: 42

some of the IMC local staff seemed to not have too much of an overview about what they were doing, seemed sometimes very disorganized :-(

3/23/2016 12:44 AM

Pat and the organization team were great--attentive, flexible, and always ready with the right answer. They really made the conference a success and allowed delegates the peace of mind to focus on the event itself. Kudos to Dermot and Patrick as well for their obvious passion and dedication to this event.

3/22/2016 12:05 PM

An industry focused event that brought together the right people from different companies from across World. Very useful experience both in terms of sharing experiences and in terms of networking. Specially meeting with Dermot, which brought knowledge of modern industry strategy. I am looking forward to the next one.

3/21/2016 8:15 PM

Book Me in for next year ;-)

3/21/2016 7:46 PM

This was my first time attending IMC and it was so refreshing to be a part of this conference, no waiting around looking for delegates in the lobby and already having a numbered table to sit at. The organization was faultless and nothing was to much trouble for Patricia, she really did make me feel welcome and looked after. I can't wait for KL.

3/21/2016 4:28 PM

I always enjoy the IMC and get the chance to meet people I may not get the opportunity to meet at the IAM. I recommend it to others

3/21/2016 2:58 PM

As normal the IMC was very well organized, the One 2 one meeting set up is always a winner with all who attend and this is one of the things that makes this conference better than others. It was great to see a larger turn out this year, lets hope that trend continues in KL 2017.

3/21/2016 1:22 PM

IMC is a wonderful convention - principally the one to one meeting. This is the unique convention like that and at the end, we have positive meetings and almost no missing meetings. That is fantastic. Since I started to be part of IMC (in Vietnam - my first convention) new business started with this part of the world (Asia) and also with other parts like UK. It's different but interesting group. This year we had the project with School, was amazing. As I use to say, this is good to the children but much better for us. Thank you IMC for that. Another good change we had this year was about the meetings. This year was possible to check move and relocation companies in different window, it helps us to get time and focus on correct meetings. I really like IMC, Patricia as always is amazing and very organized, what for sure helps to IMC be amazing. Thank you.

3/21/2016 12:24 AM

Overall is excellent. I have never been to any conferences as organize as IMC. Very well done.

3/15/2016 4:19 PM

It's my first time to be in this convention, it's good for me. I learned a lot and meet make many friends this time. Looking forward to meet them again in future.

3/15/2016 9:35 AM

Overall I found IMC 2016 to be a great networking opportunity for both Regional and Global Moving/Relocation connections.

3/14/2016 6:34 PM

- Better wi-fi connection (unfortunately had none his time) - Registration to be open during activities (wasn't able to register and get the name tag before and after the CSR initiative) - Meeting scheduler to be released earlier, and with notice of when it will be released (launched) in advance so we can prepare ourselves to fill the schedule. - Not everyone will be staying at the convention hotel, so it would be better to have that in mind and share any useful details a few days in advance. Especially what is happening on the first day - meeting time for CSR event was different from what was noted on the original schedule and what the others staying at the hotel were told. - Themes for the gala would of been great if was announce 2 weeks in advance or even earlier. Noticed there were people on holiday or business trips when this was announced and it was a hassle trying to buy something last minute. *Airport Limo and Opening Plenary Session is marked "Satisfactory" since I did not use/attend this service/session. These are all small things, overall I thought this convention was great like the last time I attended, so much more efficient! Just would of been better if above were improved.

3/14/2016 4:03 PM

By far the most well-organized international conference I have attended. In fact ahead by a mile!

3/14/2016 2:14 PM

The long voted best conference ever in the Moving industry, is now bringing more Relocation players for the past 2 years so we can share experience and find new opportunities together. I attended IMC every year since the very beginning and will definitely continue. Philibert Challan Belval - General Manager - Asia Relocation Philippines.

3/14/2016 11:55 AM

Patricia was excellent.

3/14/2016 10:48 AM

All fine

3/14/2016 8:51 AM

The scheduler takes the hard work out of the conference, then venues also bring a more relaxed atmosphere for networking.

3/14/2016 5:01 AM

Patricia's care and efficiency in assisting me throughout the conference has been the main reason that IMC Staff support is graded Excellent

3/14/2016 2:50 AM

IMC 2016, good job, the girls behind the registration desk where a lot of help, always with a smile, good meetings, great food, very well organized. thank you Busy PAT. hope to see you on 2017

3/13/2016 8:57 AM

The IMC world conference is one of the best I have attended ever. One2one meeting scheduler is the best and give us ample time to meet the delegates and discuss business without wasting time in finding the delegates at hotel lobby. Keep going .. !!

3/13/2016 12:00 AM

Very organized from the Airport pick-up to the hotel and vice versa.

3/12/2016 7:05 PM

Patricia is the best and did an amazing job. Was good to see new members and was very well organized thanks

3/12/2016 4:56 PM

IMC 2016 is the best event I have ever attended. As a platform for companies that want to expand their business networks.

3/12/2016 8:53 AM

The App was good, however scheduler did not always work Wi-Fi at hotel was not reliable Overall an excellent conference, well organized!!

3/12/2016 8:07 AM

This was probably one of the best, if not the best overall organized conference. My compliments to the staff of IMC for a fantastic job in making everyone feel welcome. The schedule mix of business and social activities was just perfect. I am already getting positive feedback from a business standpoint. Thank you so much!!!!

3/11/2016 11:55 PM

Keep the good job

3/11/2016 11:52 PM

HAPPY MEETING...WELCOME TO BALI NEXT IMC MEETING ON 2018..

3/11/2016 11:36 PM

This was my first IMC Conference and I was impressed by both the organization of our hosts and the friendliness of all involved. Both the business and social events were a pleasure to attend. The venue was perfect and good value for money. Special thanks to Pat and her team for their tireless energy in making sure us delegates were always in the right place at the right time. There are too many highlights to mention them all but the school trip to present the playground will live with me forever. A very humbling experience. Thank you all.

3/11/2016 11:22 PM

The One2One Meeting scheduler is a blast! It took me less than 30 minutes to schedule a 3 days' event. For other moving conference, it is taking me weeks to finalize the planning.

3/11/2016 11:07 PM

1) Set a requirement that each IMC members have to send X amount of business (either in \$\$ or tonnage) to IMC members every year as their membership renewal. 2) A small amount of registration fee for new membership?

3/11/2016 5:29 PM

IMC remains as the best event of the year for us. The organization leaves nothing to chance, everything is perfectly planned and we happily surf the wave of the streamlined program. Such a relaxed environment is really beneficial to making new contacts and reinforcing existing partnerships. Not to mention the fun side to IMC which makes attendance next year a no-brainer. Thanks again for all you do.

3/11/2016 1:04 PM

To show you how I was during the convention and every day since after the convention (and most likely now my permanent face) – please note the selfie photo I took of myself after the convention. (Title is FURIOUSLY HAPPY) to show my deepest emotions of all the wonderful people I encountered at the convention, and that remains with today and forever. (I can not attach the selfie here - but I will send this to you in a separate e-mail.

3/11/2016 8:49 AM

after 45 conventions (IAM, FIDI, Omni, Euromovers etc.) this was my first time with IMC and I was truly impressed. Really not much that could have been better.. You will see me in KL.

3/11/2016 12:12 AM

It was great meeting for me as always and meeting time also very good time due to just finished high season in Korea moving business as well. I'm sure that I will introduce IMC meeting to my good friends and hope meet them at IMC meeting. Thank you and all the best IMC! Frank.

3/10/2016 7:54 PM